



Warranty & application detail

Thank you for choosing to have our Paint Protection Film applied to your vehicle. The care and maintenance of the film is paramount to its success in appearance and purpose. Please follow these general guidelines and do contact us directly if you have any questions or comments.

1. The application process uses a significant amount of chemical and water solution which may still be apparent after installation. This is quite normal and should not be of concern. It is important however not to place any undue pressure on these areas whether they appear as a bubble or bump in the film layer. Please let the film dry out in its own time. This could be as much as three to four weeks.
2. The film may move or shrink to the car during the drying out process albeit fractions of a millimeter. After this time there may be a need for film adjustment or trimming to happen. If you believe this is the case then please call The Racing Room and we will arrange for this to happen at a time and place of convenience. Please also be aware that the trimming process during application or later, involves the use of a very sharp blade and while the utmost of care is always taken, it is possible for small cuts to occur in the clear coat of the paint. These give the appearance of a scratch, will only be visible if the film is removed and can usually be polished out without difficulty.
3. It is important to remember that a new layer has been added to your paintwork. The result of this is that any imperfections i.e. paint lumps, existing chips and marks, and sometimes parts of the film adhesive itself, may continue to show beyond the drying out time. This is unavoidable in most cases and should not be considered to be the result of careless application.
4. Small airborne dust particles may show after the drying time. Sometimes these can be removed with ease at other times not. The environment in which the film is applied is largely responsible for this and again is often unavoidable.
5. Maintenance of the film is simple. While being careful of edges and corners, polish it as you would your car. Use a good quality wax and if the film itself is marked by bugs, tar or tree sap etc the recommended product to clean it is called Vu-Plex and is available from accessory stores. Other specialist products are available for unusual contaminants and a phone call to us will steer you in the right direction.
6. Please call your insurance company and have the application noted on your policy. In the event of panel damage due to an accident, this will ensure re-application of the film is allowed for.
7. The Racing Room warrants both the film and application. The film has a two year warranty against yellowing, cracking and general degradation (impact damage excepted) provided normal care procedures are followed. Because of varying types of paint respraying methods (if applicable) we cannot warrant the film or its application in these instances. However in the interests of good business, The Racing Room will address any concerns you have at any time. There is no warranty for Motorsport applications other than your statutory rights.
8. The Racing Room's maximum liability is equal to that of the cost of replacement film from an independent supplier.

For more information in relation to the care and warranty of your Paint Protection Film, please refer to our website www.TheRacingRoom.com.au (Paint Protection Film FAQ's) or call us on the numbers listed below.

Thank you once again for selecting The Racing Room for your motoring products and we look to be of service for all your vehicles in the years to follow.

How long does it take to apply?

Depending on the level of application you have requested, typical coverage is approximately four hours. Obviously the more you have done and the more complex the shapes, the longer it takes.

Do you only do new or fancy cars?

No. Near new or concourse classic 'fancy' cars are welcomed as well.

How long does it last?

The film itself has an automotive warranty against cracking, fading etc for two years from application. Experience has proven that the film has a life much longer than this with some vehicles still looking fresh after 8 years.

Can you see the film?

The film is very clear but against some colours it may show up slightly. Against white and black colours it tends to be slightly more visible. It is more likely that the film's edge will be noticed long before the body of the film. For this reason, most of our clients opt for full panel coverage reducing that possibility.

What is it made from?

PPF is a urethane film combining elastic properties and optical clarity with a high shear and tack adhesive. Its strength and impact resistance is exceptional.

If I damage some, can you replace it?

Certainly. Whether a complete or partial panel is damaged, it can often be replaced with minimum fuss and cost.

Can I install it myself?

No. We don't sell kits or uncut film for personal installation ever. Improper application could only harm the film and our reputation.

Do you have a workshop?

We prefer to install where your car is garaged, wherever that may be. This makes it convenient for you and allows the car to remain in situ for the required curing time after installation. If you don't have a suitable area (clean, dry, and well lit) we do have other facilities available to us. Other arrangements can be made for interstate & overseas customers.

Can you install it at the dealership?

With the prior permission of the dealership yes. Even though our film is an approved product for most manufacturers, the application at another business premises requires cooperation of the relevant managers. We are happy to arrange this.

How long is the curing time?

It's a 3, 3, 3 rule. Immediately after installation, the car must not be driven for a minimum of three hours, must not be washed for three days and the film cannot be poked or prodded for three weeks. If after that total curing time there is something we need to take a look at, then call or email and we will arrange this.

Will it weigh down my racecar?

No. We completely covered a Porsche race car (front to back, top to bottom) and the difference in weight before and after was less than two kilograms.

Do you discount for multiple cars?

Multiple cars will be quoted accordingly. Certainly for small fleets or collections a discount may apply.

Do you have accounts?

No. All customers and companies are invoiced on the day of booking. We accept cash and direct credit only. Installations after hours, Sundays and public holidays could incur a small additional fee.

Can it be used on headlights?

Yes. Even though modern headlights are plastic, they are still prone to chipping and gravelling, especially if you like the odd track day. The film against lights and indicators is crystal clear and is perfectly legal.

Don't let the dealership sell you ugly plastic covers!

For answers to other questions, please don't hesitate to contact us.

